

IFB C4DNCS19
Data Networks and Communications Services
CATEGORY 30 – Broadband with Internet Service

Comcast Business Communications, LLC

CATALOG B

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Category 30 –Broadband with Internet Service

30.2 Broadband with Internet Service

30.2.5.2 Broadband with Internet Service

Contractor’s Description of Service:

Comcast Business offers broadband internet services over DOCSIS–based coaxial networks with a managed modem where Comcast owns and manages the modem. The modem at the customer site is connected to the internet using a broadband circuit. Broadband internet provides downloads up to 1Gbps and uploads up to 35Mbps.

Geographic Availability:

Adelanto	Burlingame	Davis	Grass Valley	Lake Elsinore	Monrovia	Pasadena	San Diego	Sonora	Willows
Agoura Hills	Calabasas	Del Mar	Gridley	Lake Forest	Montclair	Patterson	San Dimas	South El Monte	Windsor
Alameda	Calexico	Del Rey Oaks	Gustine	Lakewood	Monte Sereno	Perris	San Fernando	South Gate	Woodland
Albany	Calimesa	Desert Hot Springs	Half Moon Bay	Lancaster	Montebello	Petaluma	San Francisco	South Pasadena	Woodside
Alhambra	Camarillo	Diamond Bar	Hanford	Larkspur	Monterey	Pico Rivera	San Gabriel	South San Francisco	Yorba Beach
Aliso Viejo	Campbell	Dinuba	Hawaiian Gardens	Lathrop	Monterey Park	Piedmont	San Jacinto	Stanton	Yountville
Amador	Capitola	Dos Palos	Hawthorne	Lawndale	Moorpark	Pinole	San Jose	Stockton	Yuba City
American Canyon	Carlsbad	Downey	Hayward	Lemon Grove	Moraga	Pittsburg	San Juan Capistrano	Suisun City	Yucaipa
Anaheim	Carson	Duarte	Healdsburg	Lemoore	Moreno Valley	Placentia	San Leandro	Sunnyvale	Yucca Valley
Angels Camp	Cathedral City	Dublin	Hemet	Lincoln	Morgan Hill	Placerville	San Marcos	Temecula	
Antioch	Ceres	East Palo Alto	Hercules	Live Oak	Mountain View	Pleasant Hill	San Mateo	Thousand Oaks	
Apple Valley	Cerritos	El Cajon	Hermosa Beach	Livermore	Murrieta	Pleasanton	San Pablo	Tiburon	
Arcadia	Chico	El Centro	Hesperia	Lodi	Napa	Plymouth	San Rafael	Torrance	
Artesia	Chino	El Cerrito	Highland	Loma Linda	National City	Pomona	San Ramon	Tracy	
Atherton	Chino Hills	El Monte	Hillsborough	Lomita	Newark	Port Hueneme	Sand City	Tulare	
Atwater	Chowchilla	El Segundo	Hughson	Lompoc	Newman	Portola Valley	Sanger	Turlock	
Auburn	Chula Vista	Elk Grove	Huntington Beach	Long Beach	Newport Beach	Poway	Santa Ana	Tustin	
Azusa	Claremont	Emeryville	Huntington Park	Los Alamitos	Norco	Rancho Cordova	Santa Barbara	Ukiah	
Baldwin Park	Clayton	Encinitas	Huron	Los Altos	Norwalk	Rancho Cucamonga	Santa Clara	Union City	
Banning	Cloverdale	Escalon	Imperial Beach	Los Altos Hills	Novato	Rancho Mirage	Santa Clarita	Upland	
Barstow	Coachella	Escondido	Indian Wells	Los Angeles	Oakdale	Rancho Palos	Santa Cruz	Vacaville	
Beaumont	Coalinga	Fairfax	Indio	Los Banos	Oakland	Rancho Santa	Santa Fe Springs	Vallejo	
Bell	Colma	Fairfield	Inglewood	Los Gatos	Oakley	Redlands	Santa Maria	Vernon	
Bellflower	Colton	Firebaugh	Irvine	Lynwood	Oceanside	Redondo Beach	Santa Monica	Victorville	
Belmont	Colusa	Folsom	Isleton	Madera	Ojai	Redwood City	Santa Paula	Villa Park	
Belvedere	Compton	Fontana	Jackson	Malibu	Ontario	Reedley	Santa Rosa	Visalia	

Benicia	Concord	Fort Bragg	Kerman	Manhattan	Orange	Rialto	Santee	Vista	
Berkeley	Corcoran	Foster City	Kingsburg	Manteca	Orinda	Richmond	Saratoga	Walnut	
Beverly Hills	Corning	Fountain Valley	La Habra	Marina	Orland	Rio Vista	Sausalito	Walnut Creek	
Big Bear Lake	Corona	Fowler	La Mesa	Martinez	Oroville	Riverbank	Scotts Valley	Waterford	
Biggs	Coronado	Fremont	La Mirada	Marysville	Oxnard	Riverside	Seal Beach	Watsonville	
Bishop	Costa Mesa	Fresno	La Palma	Maywood	Pacific Grove	Rohnert Park	Seaside	West Covina	
Blue Lake	Cotati	Fullerton	La Puente	Mendota	Pacifica	Roseville	Sebastopol	West Hollywood	
Blythe	Covina	Galt	La Quinta	Menlo Park	Palm Desert	Ross	Selma	West Sacramento	
Brea	Culver City	Garden Grove	La Verne	Merced	Palm Springs	Sacramento	Sierra Madre	Westlake Village	
Brentwood	Cupertino	Gardena	Lafayette	Mill Valley	Palmdale	Salinas	Signal Hill	Westminster	
Brisbane	Cypress	Glendale	Laguna Beach	Millbrae	Palo Alto	San Bernardino	Simi Valley	Wheatland	
Buellton	Daly City	Glendora	Laguna Hills	Milpitas	Paradise	San Anselmo	Solana Beach	Whittier	
Buena Park	Dana Point	Goleta	Laguna Niguel	Mission Viejo	Paramount	San Carlos	Solvang	Williams	
Burbank	Danville	Grand Terrace	Laguna Woods	Modesto	Parlier	San Clemente	Sonoma	Willits	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.2.5.2.a – Broadband with Internet Service

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	BIS at 1 Mbps	BI0016	Broadband with Internet Service at 1 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed: 3 MBPS Product Description: Internet Broadband Service at 16Mbps downstream / 3Mbps upstream delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$84.84	Each	Yes	Yes	Required
2	BIS at 5 Mbps	BI0016	Broadband with Internet Service at 5 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed: 3 MBPS	\$99.00	\$84.84	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Internet Broadband Service at 16Mbps downstream / 3Mbps upstream delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway						
3	BIS at 10 Mbps	BI0016	Broadband with Internet Service at 10 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed: 3 MBPS Product Description: Internet Broadband Service at 16Mbps downstream / 3Mbps upstream delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$84.84	Each	Yes	Yes	Required
4	BIS at 15 Mbps	BI0016	Broadband with Internet Service at 15 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed: 3 Mbps Product Description: Internet Broadband Service at 16Mbps downstream / 3Mbps upstream delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$84.84	Each	Yes	Yes	Required
5	BIS at 25 Mbps	BI0025	Broadband with Internet Service at 25 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed: 10 Mbps	\$99.00	\$114.83	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Internet Broadband Service at 25Mbps downstream / 5Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway						
6	BIS at 50 Mbps	BI0050	Broadband with Internet Service at 50 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:10 Mbps Product Description: Internet Broadband Service at 50Mbps downstream / 10Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$124.82	Each	Yes	Yes	Required
7	BIS at 75 Mbps	BI0075	Broadband with Internet Service at 75 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:15 Mbps Product Description: Internet Broadband Service at 75Mbps downstream / 15Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$164.79	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
8	BIS at 100 Mbps	BI0100	Broadband with Internet Service at 100 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:20 Mbps Product Description: Internet Broadband Service at 100Mbps downstream / 15Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$214.76	Each	Yes	Yes	Required
9	BIS at 200 Mbps	BI0250	Broadband with Internet Service at 200 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:20 Mbps Product Description: Internet Broadband Service at 250Mbps downstream / 20Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$364.67	Each	Yes	Yes	Required
10	BIS at 250 Mbps	BI0250	Broadband with Internet Service at 250 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:20 Mbps	\$99.00	\$364.67	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Internet Broadband Service at 250Mbps downstream / 20Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway						
11	BIS at 500 Mbps	BI0500	Broadband with Internet Service at 500 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:35 Mbps Product Description: Internet Broadband Service at 500Mbps downstream / 35Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$414.64	Each	Yes	Yes	Required
12	BIS at 1 Gbps	BI1000	Broadband with Internet Service at 1 Gbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:35 Mbps Product Description: Internet Broadband Service at 1000Mbps downstream / 35Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$514.58	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
13	BIS at 150 Mbps	BI0150	Broadband with Internet Service at 150 Mbps	Access/Connectivity Type: Coax Network Interface Type: Ethernet Protocol: IPv4 Upload Speed:20 Mbps Product Description: Internet Broadband Service at 150Mbps downstream / 20Mbps upstream. Delivered over DOCSIS enabled Hybrid Coaxial Fiber network. Includes IP Gateway	\$99.00	\$264.73	Each	Yes	Yes	Required

30.2.5.3 Static IP Address

Contractor's Description of Service:

Comcast provided and assigned static IP address(es) based on American Registry for Internet Numbers (ARIN) guidelines and customer justification. **Geographic Availability:**

Adelanto	Burlingame	Davis	Grass Valley	Lake Elsinore	Monrovia	Pasadena	San Diego	Sonora	Willows
Agoura Hills	Calabasas	Del Mar	Gridley	Lake Forest	Montclair	Patterson	San Dimas	South El Monte	Windsor
Alameda	Calxico	Del Rey Oaks	Gustine	Lakewood	Monte Sereno	Perris	San Fernando	South Gate	Woodland
Albany	Calimesa	Desert Hot Springs	Half Moon Bay	Lancaster	Montebello	Petaluma	San Francisco	South Pasadena	Woodside
Alhambra	Camarillo	Diamond Bar	Hanford	Larkspur	Monterey	Pico Rivera	San Gabriel	South San Francisco	Yorba Beach
Aliso Viejo	Campbell	Dinuba	Hawaiian Gardens	Lathrop	Monterey Park	Piedmont	San Jacinto	Stanton	Yountville
Amador	Capitola	Dos Palos	Hawthorne	Lawndale	Moorpark	Pinole	San Jose	Stockton	Yuba City
American Canyon	Carlsbad	Downey	Hayward	Lemon Grove	Moraga	Pittsburg	San Juan Capistrano	Suisun City	Yucaipa
Anaheim	Carson	Duarte	Healdsburg	Lemoore	Moreno Valley	Placentia	San Leandro	Sunnyvale	Yucca Valley
Angels Camp	Cathedral City	Dublin	Hemet	Lincoln	Morgan Hill	Placerville	San Marcos	Temecula	
Antioch	Ceres	East Palo Alto	Hercules	Live Oak	Mountain View	Pleasant Hill	San Mateo	Thousand Oaks	
Apple Valley	Cerritos	El Cajon	Hermosa Beach	Livermore	Murrieta	Pleasanton	San Pablo	Tiburon	
Arcadia	Chico	El Centro	Hesperia	Lodi	Napa	Plymouth	San Rafael	Torrance	
Artesia	Chino	El Cerrito	Highland	Loma Linda	National City	Pomona	San Ramon	Tracy	
Atherton	Chino Hills	El Monte	Hillsborough	Lomita	Newark	Port Hueneme	Sand City	Tulare	
Atwater	Chowchilla	El Segundo	Hughson	Lompoc	Newman	Portola Valley	Sanger	Turlock	
Auburn	Chula Vista	Elk Grove	Huntington Beach	Long Beach	Newport Beach	Poway	Santa Ana	Tustin	
Azusa	Claremont	Emeryville	Huntington Park	Los Alamitos	Norco	Rancho Cordova	Santa Barbara	Ukiah	
Baldwin Park	Clayton	Encinitas	Huron	Los Altos	Norwalk	Rancho Cucamonga	Santa Clara	Union City	
Banning	Cloverdale	Escalon	Imperial Beach	Los Altos Hills	Novato	Rancho Mirage	Santa Clarita	Upland	
Barstow	Coachella	Escondido	Indian Wells	Los Angeles	Oakdale	Rancho Palos	Santa Cruz	Vacaville	
Beaumont	Coalinga	Fairfax	Indio	Los Banos	Oakland	Rancho Santa	Santa Fe Springs	Vallejo	
Bell	Colma	Fairfield	Inglewood	Los Gatos	Oakley	Redlands	Santa Maria	Vernon	
Bellflower	Colton	Firebaugh	Irvine	Lynwood	Oceanside	Redondo Beach	Santa Monica	Victorville	
Belmont	Colusa	Folsom	Isleton	Madera	Ojai	Redwood City	Santa Paula	Villa Park	
Belvedere	Compton	Fontana	Jackson	Malibu	Ontario	Reedley	Santa Rosa	Visalia	
Benicia	Concord	Fort Bragg	Kerman	Manhattan	Orange	Rialto	Santee	Vista	
Berkeley	Corcoran	Foster City	Kingsburg	Manteca	Orinda	Richmond	Saratoga	Walnut	
Beverly Hills	Corning	Fountain Valley	La Habra	Marina	Orland	Rio Vista	Sausalito	Walnut Creek	
Big Bear Lake	Corona	Fowler	La Mesa	Martinez	Oroville	Riverbank	Scotts Valley	Waterford	
Biggs	Coronado	Fremont	La Mirada	Marysville	Oxnard	Riverside	Seal Beach	Watsonville	
Bishop	Costa Mesa	Fresno	La Palma	Maywood	Pacific Grove	Rohnert Park	Seaside	West Covina	
Blue Lake	Cotati	Fullerton	La Puente	Mendota	Pacifica	Roseville	Sebastopol	West Hollywood	
Blythe	Covina	Galt	La Quinta	Menlo Park	Palm Desert	Ross	Selma	West Sacramento	
Brea	Culver City	Garden Grove	La Verne	Merced	Palm Springs	Sacramento	Sierra Madre	Westlake Village	
Brentwood	Cupertino	Gardena	Lafayette	Mill Valley	Palmdale	Salinas	Signal Hill	Westminster	

Brisbane	Cypress	Glendale	Laguna Beach	Millbrae	Palo Alto	San Bernardino	Simi Valley	Wheatland	
Buellton	Daly City	Glendora	Laguna Hills	Milpitas	Paradise	San Anselmo	Solana Beach	Whittier	
Buena Park	Dana Point	Goleta	Laguna Niguel	Mission Viejo	Paramount	San Carlos	Solvang	Williams	
Burbank	Danville	Grand Terrace	Laguna Woods	Modesto	Parlier	San Clemente	Sonoma	Willits	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.2.5.3.a – Static IP Address

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Single Static IP Address	IPv40001	Single Static assigned IPv4 or IPv6 Address	None	0.00	19.94	Each	Yes	Yes	Required
2	5 Static IP Addresses	IPv40005	5 Static/statically assigned IP address	None	0.00	\$24.93	Each	Yes	Yes	Required
3	13 Static IP Addresses	IPv40013	13 Static/statically assigned IP address	None	0.00	\$39.93	Each	Yes	Yes	Required
4	29 Static IP Addresses	IPv40029	29 Static/statically assigned IP address	None	0.00	\$49.97	Each	Yes	Yes	Required
5	61 Static IP Addresses	IPv40061	61 Static/statically assigned IP address	None	0.00	\$74.96	Each	Yes	Yes	Required
6	125 Static IP Addresses	IPv400125	125 Static/statically assigned IP address	None	0.00	\$99.94	Each	Yes	Yes	Required
7	253 Static IP Addresses	IPv400253	253 Static/statically assigned IP address	None	0.00	\$139.91	Each	Yes	Yes	Required

30.2.8 Additional Broadband with Internet Services and Features

Contractor’s Description of Service:

[Type Description Here]

Geographic Availability:

[Type Description Here]

State Associated Administrative Fee Charge - Services identified below with “Yes” in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 30.2.8 – Additional Broadband with Internet Services and Features

#	Feature Name	Contractor’s Product ID	Feature Description	Contractor’s Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1										
2										
3										

30.4 OTHER SERVICES

30.4.1 Hourly Rates for Services

Contractor's Description of Service:

Customer premises extension wiring includes all necessary hardware and all necessary labor required to complete the provisioning of service including installation, testing, trouble shooting, labeling and documentation. This includes wiring and cable related activities required to extend the service demarcation point to the Customer defined termination location or cross-connect point from Comcast's Minimum Point of Entry (MPOE). **Geographic Availability:**

Adelanto	Burlingame	Davis	Grass Valley	Lake Elsinore	Monrovia	Pasadena	San Diego	Sonora	Willows
Agoura Hills	Calabasas	Del Mar	Gridley	Lake Forest	Montclair	Patterson	San Dimas	South El Monte	Windsor
Alameda	Calexico	Del Rey Oaks	Gustine	Lakewood	Monte Sereno	Perris	San Fernando	South Gate	Woodland
Albany	Calimesa	Desert Hot Springs	Half Moon Bay	Lancaster	Montebello	Petaluma	San Francisco	South Pasadena	Woodside
Alhambra	Camarillo	Diamond Bar	Hanford	Larkspur	Monterey	Pico Rivera	San Gabriel	South San Francisco	Yorba Beach
Aliso Viejo	Campbell	Dinuba	Hawaiian Gardens	Lathrop	Monterey Park	Piedmont	San Jacinto	Stanton	Yountville
Amador	Capitola	Dos Palos	Hawthorne	Lawndale	Moorpark	Pinole	San Jose	Stockton	Yuba City
American Canyon	Carlsbad	Downey	Hayward	Lemon Grove	Moraga	Pittsburg	San Juan Capistrano	Suisun City	Yucaipa
Anaheim	Carson	Duarte	Healdsburg	Lemoore	Moreno Valley	Placencia	San Leandro	Sunnyvale	Yucca Valley
Angels Camp	Cathedral City	Dublin	Hemet	Lincoln	Morgan Hill	Placerville	San Marcos	Temecula	
Antioch	Ceres	East Palo Alto	Hercules	Live Oak	Mountain View	Pleasant Hill	San Mateo	Thousand Oaks	
Apple Valley	Cerritos	El Cajon	Hermosa Beach	Livermore	Murrieta	Pleasanton	San Pablo	Tiburon	
Arcadia	Chico	El Centro	Hesperia	Lodi	Napa	Plymouth	San Rafael	Torrance	
Artesia	Chino	El Cerrito	Highland	Loma Linda	National City	Pomona	San Ramon	Tracy	
Atherton	Chino Hills	El Monte	Hillsborough	Lomita	Newark	Port Hueneme	Sand City	Tulare	
Atwater	Chowchilla	El Segundo	Hughson	Lompoc	Newman	Portola Valley	Sanger	Turlock	
Auburn	Chula Vista	Elk Grove	Huntington Beach	Long Beach	Newport Beach	Poway	Santa Ana	Tustin	
Azusa	Claremont	Emeryville	Huntington Park	Los Alamitos	Norco	Rancho Cordova	Santa Barbara	Ukiah	
Baldwin Park	Clayton	Encinitas	Huron	Los Altos	Norwalk	Rancho Cucamonga	Santa Clara	Union City	
Banning	Cloverdale	Escalon	Imperial Beach	Los Altos Hills	Novato	Rancho Mirage	Santa Clarita	Upland	
Barstow	Coachella	Escondido	Indian Wells	Los Angeles	Oakdale	Rancho Palos	Santa Cruz	Vacaville	
Beaumont	Coalinga	Fairfax	Indio	Los Banos	Oakland	Rancho Santa	Santa Fe Springs	Vallejo	
Bell	Colma	Fairfield	Inglewood	Los Gatos	Oakley	Redlands	Santa Maria	Vernon	
Bellflower	Colton	Firebaugh	Irvine	Lynwood	Oceanside	Redondo Beach	Santa Monica	Victorville	
Belmont	Colusa	Folsom	Isleton	Madera	Ojai	Redwood City	Santa Paula	Villa Park	
Belvedere	Compton	Fontana	Jackson	Malibu	Ontario	Reedley	Santa Rosa	Visalia	
Benicia	Concord	Fort Bragg	Kerman	Manhattan	Orange	Rialto	Santee	Vista	
Berkeley	Corcoran	Foster City	Kingsburg	Manteca	Orinda	Richmond	Saratoga	Walnut	
Beverly Hills	Corning	Fountain Valley	La Habra	Marina	Orland	Rio Vista	Sausalito	Walnut Creek	
Big Bear Lake	Corona	Fowler	La Mesa	Martinez	Oroville	Riverbank	Scotts Valley	Waterford	
Biggs	Coronado	Fremont	La Mirada	Marysville	Oxnard	Riverside	Seal Beach	Watsonville	

Bishop	Costa Mesa	Fresno	La Palma	Maywood	Pacific Grove	Rohnert Park	Seaside	West Covina	
Blue Lake	Cotati	Fullerton	La Puente	Mendota	Pacifica	Roseville	Sebastopol	West Hollywood	
Blythe	Covina	Galt	La Quinta	Menlo Park	Palm Desert	Ross	Selma	West Sacramento	
Brea	Culver City	Garden Grove	La Verne	Merced	Palm Springs	Sacramento	Sierra Madre	Westlake Village	
Brentwood	Cupertino	Gardena	Lafayette	Mill Valley	Palmdale	Salinas	Signal Hill	Westminster	
Brisbane	Cypress	Glendale	Laguna Beach	Millbrae	Palo Alto	San Bernardino	Simi Valley	Wheatland	
Buellton	Daly City	Glendora	Laguna Hills	Milpitas	Paradise	San Anselmo	Solana Beach	Whittier	
Buena Park	Dana Point	Goleta	Laguna Niguel	Mission Viejo	Paramount	San Carlos	Solvang	Williams	
Burbank	Danville	Grand Terrace	Laguna Woods	Modesto	Parlier	San Clemente	Sonoma	Willits	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.4.2.1 – Extended Demarcation Wiring Services

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Customer Premises Extension	NSX0003	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization.	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization	0.00	N/A	Installation	No	No	Required

30.4.3 Services Related Hourly Support

Contractor’s Description of Service:

Comcast shall provide labor for the diagnosis and/or repair of services listed in this Contract and all costs for repair are the responsibility of Comcast unless it is specifically determined that the cause of service failure is outside the scope of the Contractors responsibilities. Work performed under this section is authorized only for situations where Comcast has dispatched personnel to diagnose a service problem that is discovered to be caused by factors outside the responsibility of Comcast or no trouble is found. **Geographic Availability:**

Adelanto	Burlingame	Davis	Grass Valley	Lake Elsinore	Monrovia	Pasadena	San Diego	Sonora	Willows
Agoura Hills	Calabasas	Del Mar	Gridley	Lake Forest	Montclair	Patterson	San Dimas	South El Monte	Windsor
Alameda	Calexico	Del Rey Oaks	Gustine	Lakewood	Monte Sereno	Perris	San Fernando	South Gate	Woodland
Albany	Calimesa	Desert Hot Springs	Half Moon Bay	Lancaster	Montebello	Petaluma	San Francisco	South Pasadena	Woodside
Alhambra	Camarillo	Diamond Bar	Hanford	Larkspur	Monterey	Pico Rivera	San Gabriel	South San Francisco	Yorba Beach
Aliso Viejo	Campbell	Dinuba	Hawaiian Gardens	Lathrop	Monterey Park	Piedmont	San Jacinto	Stanton	Yountville
Amador	Capitola	Dos Palos	Hawthorne	Lawndale	Moorpark	Pinole	San Jose	Stockton	Yuba City
American Canyon	Carlsbad	Downey	Hayward	Lemon Grove	Moraga	Pittsburg	San Juan Capistrano	Suisun City	Yucaipa
Anaheim	Carson	Duarte	Healdsburg	Lemoore	Moreno Valley	Placentia	San Leandro	Sunnyvale	Yucca Valley
Angels Camp	Cathedral City	Dublin	Hemet	Lincoln	Morgan Hill	Placerville	San Marcos	Temecula	
Antioch	Ceres	East Palo Alto	Hercules	Live Oak	Mountain View	Pleasant Hill	San Mateo	Thousand Oaks	
Apple Valley	Cerritos	El Cajon	Hermosa Beach	Livermore	Murrieta	Pleasanton	San Pablo	Tiburon	
Arcadia	Chico	El Centro	Hesperia	Lodi	Napa	Plymouth	San Rafael	Torrance	
Artesia	Chino	El Cerrito	Highland	Loma Linda	National City	Pomona	San Ramon	Tracy	
Atherton	Chino Hills	El Monte	Hillsborough	Lomita	Newark	Port Hueneme	Sand City	Tulare	
Atwater	Chowchilla	El Segundo	Hughson	Lompoc	Newman	Portola Valley	Sanger	Turlock	
Auburn	Chula Vista	Elk Grove	Huntington Beach	Long Beach	Newport Beach	Poway	Santa Ana	Tustin	
Azusa	Claremont	Emeryville	Huntington Park	Los Alamitos	Norco	Rancho Cordova	Santa Barbara	Ukiah	
Baldwin Park	Clayton	Encinitas	Huron	Los Altos	Norwalk	Rancho Cucamonga	Santa Clara	Union City	
Banning	Cloverdale	Escalon	Imperial Beach	Los Altos Hills	Novato	Rancho Mirage	Santa Clarita	Upland	
Barstow	Coachella	Escondido	Indian Wells	Los Angeles	Oakdale	Rancho Palos	Santa Cruz	Vacaville	
Beaumont	Coalinga	Fairfax	Indio	Los Banos	Oakland	Rancho Santa	Santa Fe Springs	Vallejo	
Bell	Colma	Fairfield	Inglewood	Los Gatos	Oakley	Redlands	Santa Maria	Vernon	
Bellflower	Colton	Firebaugh	Irvine	Lynwood	Oceanside	Redondo Beach	Santa Monica	Victorville	
Belmont	Colusa	Folsom	Isleton	Madera	Ojai	Redwood City	Santa Paula	Villa Park	
Belvedere	Compton	Fontana	Jackson	Malibu	Ontario	Reedley	Santa Rosa	Visalia	
Benicia	Concord	Fort Bragg	Kerman	Manhattan	Orange	Rialto	Santee	Vista	
Berkeley	Corcoran	Foster City	Kingsburg	Manteca	Orinda	Richmond	Saratoga	Walnut	
Beverly Hills	Corning	Fountain Valley	La Habra	Marina	Orland	Rio Vista	Sausalito	Walnut Creek	
Big Bear Lake	Corona	Fowler	La Mesa	Martinez	Oroville	Riverbank	Scotts Valley	Waterford	
Biggs	Coronado	Fremont	La Mirada	Marysville	Oxnard	Riverside	Seal Beach	Watsonville	
Bishop	Costa Mesa	Fresno	La Palma	Maywood	Pacific Grove	Rohnert Park	Seaside	West Covina	
Blue Lake	Cotati	Fullerton	La Puente	Mendota	Pacifica	Roseville	Sebastopol	West Hollywood	

Blythe	Covina	Galt	La Quinta	Menlo Park	Palm Desert	Ross	Selma	West Sacramento	
Brea	Culver City	Garden Grove	La Verne	Merced	Palm Springs	Sacramento	Sierra Madre	Westlake Village	
Brentwood	Cupertino	Gardena	Lafayette	Mill Valley	Palmdale	Salinas	Signal Hill	Westminster	
Brisbane	Cypress	Glendale	Laguna Beach	Millbrae	Palo Alto	San Bernardino	Simi Valley	Wheatland	
Buellton	Daly City	Glendora	Laguna Hills	Milpitas	Paradise	San Anselmo	Solana Beach	Whittier	
Buena Park	Dana Point	Goleta	Laguna Niguel	Mission Viejo	Paramount	San Carlos	Solvang	Williams	
Burbank	Danville	Grand Terrace	Laguna Woods	Modesto	Parlier	San Clemente	Sonoma	Willits	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 30.4.3 – Services Related Hourly Support

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	NSX0012	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	None	0.00	N/A	Hour	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
2	Field Service Repair Technician Overtime Hours	NSX0013	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	None	0.00	N/A	Hour	Yes	No	Required
3	Field Service Repair Technician Sunday and Holiday Hours	NSX0014	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	None	0.00	N/A	Hour	Yes	No	Required